



Our Commitment During the COVID-19 Pandemic

Our agency is committed to keeping our staff, youth, and families safe and healthy during the COVID-19 pandemic. Following CDC guidelines and recommendations, we are conducting hybrid services.

- Upon entrance to our sites, masks are required and temperatures will be taken and logged.
- Our rooms for group activities have been reconfigured to ensure social distancing.
- Group activities and workshops are limited in numbers attending to ensure social distancing.
- Group workshops have staggered schedules to limit the number of people in the building at any given time.
- Public areas like reception, check-in/check-out, and restrooms are cleaned and sterilized regularly.

Sin Puertas (Without Doors) Hybrid Services

Sin Puertas is offering hybrid and telehealth services to our members and families as a result of the pandemic. In addition to the above listed precautions, the following are available for youth and families.

1. New member intakes and appointments are available by Zoom, phone, or in-person based on individual needs.
2. Individual and group meetings are offered by telehealth and virtual conferencing (using Zoom or Microsoft Teams) based on individual needs. It is important for us to be able to see you by video or in-person, but remote sessions are offered over the phone as well.
3. IOP groups are currently being offered both in-person and by Zoom with in-person small groups occurring two times a week.